

Manage Account	Comcast Business App	My Account (Mobile/Desktop)
<b>Account Management</b>		
View or pay bills	✓	✓
Enroll in Auto Pay and Paperless Billing	✓	✓
Manage payment methods	✓	✓
Update account details		✓
Create and manage users to give other employees access to My Account		✓
View and reschedule service appointments		✓
Request to reschedule installation		✓
View Install and PreWire Tech ETA		✓
View service requests	✓	✓
Manage text and email alerts for appointments and billing reminders		✓
Sign up for outage resolution text notifications		✓
Check outage updates	✓	✓
Chat live with an agent		✓
Access Help & Support – guides, tips and videos	✓	✓

Manage Service Features	Comcast Business App	My Account (Mobile/Desktop)
<b>Comcast Business Internet</b>		
View Static IP settings		✓
Personalize Xfinity WiFi hotspot display	✓	✓
View and change Private WiFi network settings	✓	✓
Troubleshoot internet connectivity by rebooting modem	✓	✓
<b>Comcast Business Ethernet</b>		
Access Ethernet performance reports		✓
View Ethernet threat alerts		✓
<b>Comcast Business TV</b>		
View TV channel lineup	✓	✓
<b>Comcast Business Cloud Solutions<sup>SM</sup></b>		
Access business apps in the cloud – view billing history, manage users/licenses and purchase software subscriptions		✓

Connection Pro Features	My Account (Mobile/Desktop)
Access Connection Pro activity	✓
View times the connection failed over and failed back	✓
Monitor Connection Pro data consumption	✓

SD-WAN Features	ActiveCore Mobile App	My Account (Mobile/Desktop)
View live and past Insights	✓	✓
Access an interactive geographic map of your network	✓	✓
Monitor network, site, device, and port health	✓	✓
Analyze, manage, and export reports on network activity and site-to-site data		✓
Observe network site-to-site connections	✓	✓
View detailed site information including 12 hours of network activity	✓	✓
Add and edit SD-WAN Firewall Profiles		✓
Manage SD-WAN QoS profiles		✓
Create, manage, and deploy SD-WAN templates		✓
Administer SD-WAN access permissions		✓
Manage notifications	✓	✓
Send feedback	✓	✓

WiFi Pro Features	My Account (Mobile/Desktop)
Create and manage multiple networks	✓
Access to SSID customization and scheduling	✓
Integrate social platforms	✓
View advanced customer analytics & insights	✓
Manage brand loyalty	✓
Filter content	✓
Access customized splash pages	✓
Generate WiFi network scheduling	✓
Set up scheduled and on-demand reporting	✓
Manage bandwidth allocation	✓
Access remote configuration	✓



**Control and Convenience at your Fingertips**

Register or sign in to My Account today at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)

Download the Comcast Business App and ActiveCore Mobile App in the Apple Store or Google Play Store on your mobile device.

See reverse side to learn more about managing your Voice service.

Features & Functionality	Business Voice		Business Voice Mobility		Business VoiceEdge Select™		Business VoiceEdge™	Business PRI Trunks
	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	My Account (Mobile/Desktop)
Listen to and manage voicemail		✓	✓	✓	✓	✓	✓	
Customize greetings		✓	✓	✓	✓	✓	✓	
Make outgoing calls from your business number while on the go			✓		✓		✓	
Manage Voice Call Masking		✓		✓		✓		
Move active calls to Be Anywhere phones and desk phones			✓		✓		✓	
Manage Be Anywhere devices			✓	✓	✓	✓	✓	
Transfer calls to coworkers or any third party			✓		✓		✓	
View recent calls		✓	✓	✓	✓	✓	✓	
Manage CPNI security settings	✓	✓	✓	✓	✓	✓	✓	✓
Manage call forwarding features	✓	✓	✓	✓	✓	✓	✓	✓
Activate or deactivate Caller ID		✓		✓		✓		
Manage privacy settings		✓		✓		✓		
Manage priority alert list		✓		✓		✓		
Manage speed dial		✓		✓		✓		
Configure Simultaneous and/or Sequential Ring				✓		✓		
Set up Music on Hold				✓		✓		
View and manage call utilization reports								✓
Manage Hunt Groups		✓		✓		✓		
Manage Automated Attendant						✓		
Start and manage Audio Conferencing							✓	

\*Business VoiceEdge feature management is currently available in the Business VoiceEdge Portal at [business.comcast.com/bveportal](https://business.comcast.com/bveportal). Restrictions apply. Services and features vary depending on level of service. Comcast Business Internet required for WiFi Pro and Connection Pro service. Call for restrictions and details. © 2019 Comcast. All rights reserved. SLS90650\_1.19