WELCOME TO XFINITY® HOME

You can't always be at home, but you never have to be far from it. Get peace of mind with XFINITY Home, the total home security and control solution that simplifies your life.

Which XFINITY Home service do you have?

XFINITY Home — Secure
If you have a Touchscreen Controller from XFINITY Home, this manual will help you get started right away.

XFINITY Home — Control
If you have a Hub from XFINITY Home, download your Getting Started Manual.
XFINITY Home provides the next generation of home security technology to today’s generation of families. You get all the features you expect from a home security system plus, with remote connectivity, you can stay connected to your home from anywhere with an Internet connection.

Ready to take charge of your home system? Choose how you want to connect and let’s get started:

At Home
• Touchscreen Controller
• Wireless Keypad
• Keychain Remote

Anywhere with Internet
• App for Mobile Devices
• Subscriber Portal
The Touchscreen Controller acts as the control center for your XFINITY Home system, enabling you to manage each feature with simple touch navigation and easy-to-follow prompts. You can use the Touchscreen Controller to arm and disarm your system, view live video from your cameras, and change settings on devices such as lights and thermostats—all from the full-color display.

Learn more at [Getting Started with the XFINITY Home Touchscreen Controller](#).
You can use your wireless keypad to arm and disarm your system, check the system status, and send a panic alarm to your local police.

Learn more at [Using Your Wireless Keypad](#).
The wireless Keychain Remote gives you additional access to your system when you are in range of your Touchscreen Controller. You can check the current system status, arm and disarm the system without codes, and send an audible panic alarm for police assistance.

Learn more at Using Your Keychain Remote.
MOBILE ACCESS

The XFINITY Home app for mobile devices allows you to access a core set of security system functions using your iPhone®, iPod touch®, iPad®, or Android™ mobile device. With the app, you can arm and disarm your system, view live video from your cameras, and manage your thermostat, lights, and other devices from anywhere you can connect to the Internet.

Learn how to stay connected and control your Home - Secure system at Getting Started with the XFINITY Home App for Mobile Devices.

This app requires your mobile device to be connected to the Internet.

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WEB ACCESS

Enjoy peace of mind while you’re away from home with your Subscriber Portal - the personal, secure web page where you can monitor and control the security features in your XFINITY Home system from anywhere you have Internet access.

With the Subscriber Portal, you can check the status of your home, arm and disarm your system, schedule your thermostat, turn lights on and off, view video and pictures of your home, change settings, and much more.

Ready to harness the power of the portal? Go to Getting Started with Your XFINITY Home Subscriber Portal.