Here are your installation instructions.

Take a peek inside!
What you will need to get started:

You will need your new account number to complete activation. You can locate your account number within the My Account app or online.

Things you might need:

- **Ethernet cable**: Only needed if you are NOT connecting with WiFi
- **Coax splitter**: For use in alternate connections
- **Cable tacks (10 pcs)**: If you want to run the coax cable neatly along a wall

Need help?
Watch videos, search FAQs and get troubleshooting support at [www.xfinity.com/Support](http://www.xfinity.com/Support)
Or download the XFINITY My Account app available on iTunes or Google Play. Check devices, get support, view bills and appointments. No lines, no waiting.
To speak to a Customer Service expert, call 1-800-XFINITY.
STEP 1 Connect your wireless gateway

Get to know your XFINITY Wireless Gateway.
It’s your modem and router conveniently in one.

A If you are replacing an existing modem or wireless gateway, please disconnect it before connecting and activating the device.
Place your wireless gateway in a central location away from windows and exterior walls.

B Connect your wireless gateway to your cable outlet. Connect one end of the coax cable to the Cable/RF In connection on your wireless gateway and the other end to your cable wall outlet.

C Connect the power cord to your wireless gateway and plug it into an electrical outlet. Turn on the power button. If your wireless gateway does not have a power button, it will turn on automatically.

D Wait for the Power, US/DS and Online lights to remain solid for at least one minute. When those lights stop blinking, move to Step 2. If this does not happen within 20 minutes, try tightening the cables or using a different outlet.

XFINITY Wireless Gateway
Actual models may vary.

Connect the power cord to your wireless gateway and plug it into an electrical outlet. Turn on the power button. If your wireless gateway does not have a power button, it will turn on automatically.
**STEP 2**  Connect to the Internet

**With WiFi**

Use a WiFi enabled device (laptop, tablet, phone, etc.) you used at your previous residence, and connect to your WiFi network. Then, open a web browser.

If your device asks you for a PIN instead of a password, click “Connect using a security key instead.”

**With an Ethernet Cable**

Plug the ethernet cable into your wireless gateway and your computer. Then open a web browser and move on to Step 3.

**STEP 3**  Activate your service

If you need help finding your new account number to complete activation:

1. Log in to your My Account app using your User ID. Tap Account Information.
2. Account number is visible. Validate the service address to make sure the address you see is the new address.

Open a web browser and go to [www.xfinity.com/Activate](http://www.xfinity.com/Activate)

If you see the homepage, then your XFINITY Internet service is activated. Enjoy your new XFINITY services!

If prompted to enter account information, you need to authenticate your account first.

After completing the screens, it may take up to 20 minutes for your device to complete the full process.

If prompted to personalize your WiFi information, you need to complete these screens before proceeding.

Enjoy your XFINITY Internet service.